

Jacobs Ladder Professional Painting 16 August, 2010

It gives me great pleasure to write a letter of recommendation for the services rendered by Jacobs Ladder Professional Painting.

While deployed for 15 months, my wife had our house repainted by a person who was not professional and failed to provide what she had asked for.

I did an online search and found Jacobs Ladder and asked if he would offer a free estimate. Jake was prompt and professional and told me exactly what needed to be done and how he could do it. I was impressed with his conversation and confidence about his work history.

The first day of work consisted of nothing more than power washing the house and prepping the area. I was not home during the power wash, but when I did return home, I was surprised and impressed with the quality of work I had seen. I had several items on my back porch that had been neatly organized and things just seemed to be done with care and concern. I immediately called Jake to let him know I was impressed with the first day of work and I was now excited to see the overall outcome.

Ernest was the main person that did the painting and he informed me of a few minor repairs that needed to be addressed. He said he could address them but wanted to make sure I was aware before he began to fix the issues. I told Ernest to treat my house as if he was working on his own home and he did as I suggested.

Both my wife and I are extremely happy with the final outcome of the paint and workmanship. Usually when you use the phrase "you get what you paid for" it is in reference a negative experience. However in the case of hiring Jacobs Ladder, we got more than we paid for. We were treated like valued customers and consulted at every juncture of the project.

I will be using and recommending Jacobs Ladder for any and all my painting needs.

Thank you Jake for your commitment to service and professionalism.

Darin and Donyell Elkins
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